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Or contact us via our website at
northernrail.org

northern
a serco and abellio joint venture

Making Rail Accessible

Helping older and disabled passengers

January 2012

northernrail.org

Making rail accessible: helping older and disabled passengers

Index Page

Introduction and policy summary	2
Assistance for passengers	3
Alternative accessible transport	5
Passenger information	5
Tickets and fares	6
At the station	7
On the train	9
Making connections	14
Disruption to facilities and services	15
Contact us	16
Alternative formats	16
Station accessibility information	16

Introduction

Northern was formed in December 2004 when our parent companies, Serco Group plc and Abellio, won the franchise contract (awarded by the UK Government) to operate train services in the north of England until September 2013. We play a vital role in connecting tens of thousands of people to work, leisure, education every day. Our aim is to connect people to opportunities by providing a reliable and friendly train service. We've made significant progress since we started but there is much more we want to achieve, especially with regard to the provision of accessible transport to all of our customers.

C1. Policy summary

We're fully committed to making our services as accessible and easy to use as possible, so we've produced this leaflet to explain what we do to assist older and disabled passengers who travel with us. It also gives details of what we're doing to make our network accessible and how we're improving services. If you already travel with us, we hope you find it useful and if you haven't travelled with us before, we hope the information here gives you the confidence to use Northern services.

We want to make sure our services are welcoming and accessible to everyone and in the past year we've invested time and money to improve our stations and trains to make them easier for all our passengers to use.

For example, we installed accessible counters at our ticket offices in Broad Green, Prescot and New Mills Central. More stations have accessible toilet facilities and Wakefield Kirkgate car park was re-lined with the parking spaces for blue badge holders marked to Code of Practice standards. We've installed ramps to enable step-free access to the ticket office at some stations and other alterations include improved handrails, better seating, automatic doors and tactile paving to assist the visually-impaired. At every stage of our improvement programme we work with local partners and the Department for Transport (DfT) to ensure we make the most of the funding available. In 2011 we installed contrasting handrails and priority seating in 29 of our trains and moved the designated wheelchair space to a more accessible location on 11 others. Over the next 12 months we'll be refurbishing a further 41 trains, introducing contrasting handrails and priority seating as well as making improvements to the wheelchair spaces.

This leaflet is often reviewed, so if you have any ideas on how we can improve it further, let us know. You can find out how to get in touch in the 'Contact us' section on page 16.

C2. Assistance for passengers

a. We participate in a new system called Passenger Assist which is available to arrange assistance for older and disabled passengers. This is an industry-wide system used to book assistance at stations for passengers during their journey and to reserve seats and wheelchair spaces where available. We can book assistance for your whole rail journey, even where onward connections are with other train operators or where our services call at stations not managed by us.

b. We recommend that you give at least 24 hours notice for us to arrange assistance however, where reasonably practical, we will assist older and disabled passengers who are unable to book in advance.

c. To book assistance please call our dedicated freephone number, 08081 56 16 06.

Lines are open as follows (except Christmas Day and Boxing Day):

08.00 – 20.00 Monday – Saturday
09.00 – 17.00 Sunday

Our textphone number is 08456 045 608 or you can email your request to **assistance@northernrail.org**.

d. At manned stations, assistance will be provided by our station teams. At unmanned stations or at stations that are unmanned at the time of your arrival, then assistance will be provided by our train conductor.

e. In addition to providing guidance and ramps, where appropriate, Northern colleagues will also assist older and disabled customers, who have a reasonable amount of luggage. Luggage allowances can be found in the National Rail Conditions of Carriage.

f. We aim to provide assistance to help you off the train within five minutes of its arrival at its final destination. If assistance has not been booked in advance, we will still try to help whenever possible and with minimum delay.

g. To ensure peace of mind we advise you to book assistance in advance. However, we will do our best to fulfil your requirements even if no reservation has been made. If we can't help we will clearly explain the reasons why.

h. Ramps are available at our stations and further information about them can be found in section C6.8.

i. If your journey involves travelling with more than one train company you can book all your assistance in one go using our reservation helpline. We will then ensure all other train companies are aware of your request and willing to assist you on the day.

j. Details of when assistance is available are provided on the website **nationalrail.co.uk**. If the details change or if any other alterations are made to a station's facilities or accessibility, we will ensure that the information is updated within 24 hours. We'll also include details of: any physical constraints that may prevent disabled passengers from accessing the station; any temporary works that may affect accessibility of the station; any temporary changes such as the closure of lifts or toilets; and any changes to the normal train service which may reduce accessibility. We will, where possible, provide details of when normal service is expected to resume.

k. If journeys are affected by service disruption, our station teams will make all the necessary alterations to booked assistance. This includes: ensuring that passengers are kept informed; making arrangements for onward travel by an alternative train or other means where appropriate; and advising other stations who have also been asked to assist the passenger.

C3. Alternative accessible transport

a. If a station is inaccessible to you, we'll provide alternative transport (at no extra cost) to the nearest or most convenient station to enable you to continue your journey. If you're unsure whether the station you intend to use is accessible to you, please call 08081 56 16 06 or email **customer.relations@northernrail.org**

b. When we cannot run rail services due to engineering work or disruption we'll make sure that you are able to continue your journey by providing a suitable alternative at no extra cost. We simply ask that you make yourself known to a Northern representative, call 08081 56 16 06, or speak to the rail replacement bus driver to ensure we give the assistance needed.

C4. Passenger information

We understand it's important for you to trust and have confidence in the information we give, so all our people are trained and capable of dealing with your needs.

We will ensure: all information displayed on our website or about Northern on third party websites, such as National Rail Enquiries (NRES), is up to date; our Customer Relations Team will update information within 24 hours of receiving notification of any changes; and Northern station teams will provide you with up to date information regarding accessibility issues.

You can get hard copies of this leaflet from any of our manned stations or by contacting the Customer Relations Team on 08081 56 16 06. This leaflet is reviewed and updated annually, so if you want to automatically receive a revised version, simply ask our Customer Relations Team to add you to the distribution list. Other formats, such as in Braille, large print or in audio, are available on request from our Customer Relations Team.

C5. Tickets and fares

If it's difficult for you to access and use the ticket office or ticket machines due to your disability, you can purchase tickets on-board trains and still receive reductions on your fare if applicable.

We understand that disabilities are not always visible and if you're concerned about purchasing tickets please contact our Customer Relations Team for advice.

a. **Disabled Persons Railcard**
Disabled Persons Railcard (DPRC) discounts are available from all of our ticket offices, conductors and self-service ticket machines. More information and an application form for the Railcard is contained in the 'Rail Travel Made Easy' leaflet available from any manned station or on their website, at **disabledpersons-railcard.co.uk**.

b. **Visually-impaired**
Registered visually-impaired passengers travelling with a companion are entitled to discounts of up to 50% for both themselves and the companion against the full 'Anytime' fare. To benefit from this discount, you need to provide a document confirming your impairment when you buy your ticket and when travelling. The document must be from a recognised institution, for example Social Services, your Local Authority, the Royal National Institute for the Blind (RNIB) or St Dunstan's. You cannot get this discount if you are travelling on your own.

c. **Wheelchair passengers**
We also offer some discounts to passengers who use wheelchairs but don't hold a Disabled Persons Railcard. If you travel and remain in your own wheelchair and do not have a Disabled Persons Railcard, you will receive the same discount benefits as those for the visually-impaired. Even if travelling alone, you can still benefit from a similar discount. See the level of discount available below:

First Class/Standard Anytime Singles or Returns	34% off
First Class/Standard Anytime Day Single	34% off
First Class/Standard Anytime Day Return	50% off

C6. At the station

C6.1 Station entrances

a. **Permanent alterations**
We're committed to maintaining the accessibility of our stations and will not permanently close any station entrances without first consulting with the Department for Transport (DfT), Passenger Focus and local access groups. Where station improvements require the temporary closure of an entrance, we'll ensure the needs of disabled people are considered and that suitable alternative arrangements are made.

b. **Temporary alterations**
From time to time we may need to temporarily restrict access to stations, if this happens we will provide adequate information and a suitable alternative if necessary.

C6.2 Aural and visual information

The size of our stations and the facilities available vary greatly from station to station; however where aural and visual information is available we aim to provide it in a consistent manner. We're also working to improve and extend the provision of information where possible.

During train service disruption we will update all aural and visual displays as soon as reasonably practicable and for unmanned stations we will endeavour to send a Northern employee within a reasonable amount of time.

C6.3 Information points and displays

At our larger stations we have information points that provide details of our full range of services, which includes up to date information on disruption. In addition, assistance bookings can be confirmed here too and we aim to make sure that all our information points are accessible and conveniently located within the station.

At smaller stations, ticket offices will provide comprehensive details of services. All of our stations also display timetables and information posters and,

at manned stations, a range of information leaflets is available.

Although a large proportion of our stations are unmanned, information about facilities and services is readily available from the Customer Relations Team, **northernrail.org**, or **nationalrail.co.uk**.

Signposted, designated meeting points are not common at our stations, so we will always confirm with you exactly where you would like to be met for booked assistance.

C6.4 Ticket machines

At stations where we provide self-service ticket machines, they are located in a suitable position so as to be accessible to all passengers. The machines can issue tickets with DPRC discounts for both the holder and their companion.

C6.5 Ticket gates

Automatic ticket gates are in place at some of our stations and we always provide at least one wide gate in each gateline. The gates will be staffed, but if a colleague is unavailable to man them, then they will be locked in the open position.

C6.6 Luggage

Although porters are not provided to carry luggage, we will assist disabled and older passengers to and from the train where this has been booked in advance.

C6.7 Left luggage

At present this facility is not available at any of our stations. However, if it is introduced we will ensure that it is accessible to disabled passengers. Our services call at some large stations that do offer left luggage facilities. These include:

- Leeds
- Manchester Piccadilly
- Liverpool Lime Street
- York
- Newcastle

C6.8 Ramps

Suitable ramps are installed at our larger manned stations and on all our trains. Where the ramp is based at the station, our station colleagues will position it between the train and the platform when required. Our conductors will fit the on-train ramps at unmanned stations.

C6.9 Facilities provided by third parties

At some stations facilities such as shops are provided by other companies and we work with them to ensure they, too, offer their services with the accessibility needs of older and disabled passengers in mind.

C6.10 Car parking

At all of our stations which have a formal car park, we provide free parking for international blue badge holders. Specific parking bays are provided and usage is monitored to ensure they are used appropriately. Fines are levied against those who use these facilities incorrectly.

C7. On the train

C7.1 Aural and visual information

All of our trains have aural information available and our conductors ensure that announcements are made giving details of the next station stop and of any service disruption whenever they can reasonably do so.

Where our trains have electronic visual display boards, we will display the same information about the next station and, if possible, any service disruption.

C7.2 Seats on trains

Northern does not offer a seat reservations service; however on some of our services (notably classes 144, 150, 158, 321 and 333) we do offer priority seating for those who require it. Our conductors will make every effort to help older and disabled passengers to find a seat, although this may prove difficult on busy peak time services. Northern colleagues will also take

appropriate steps to ensure that wheelchair space is available for wheelchair users when required.

C7.3 Scooter carriage

We do not carry mobility scooters due to their restricted manoeuvrability and stability. However, we can carry small, folding scooters providing the passenger is able to arrange for them to be folded on the platform and that they are stowed in the appropriate luggage space throughout the journey.

C7.4 Train information

We run thirteen different types of trains on our network and their accessibility and facilities vary. When they are refurbished, all improvements will be made in line with the DfT's Code of Practice.

To help you plan your journey, details of the different trains we run are provided below, along with a brief overview of the facilities available and where they are normally used.

C7.5 Train accessibility information

Class 142 Two & Three Coach Diesel Multiple Unit	
Built	1985/6
Number of units in service	65
Routes operated	All Northern routes except Bridlington to Scarborough, Hazel Grove to Buxton and Blackburn to Clitheroe
Number of designated spaces for wheelchair users	One
Passenger information	Aural announcements given

Class 144 Two & Three Coach Diesel Multiple Unit	
Built	1986
Number of units in service	23
Routes operated	South and West Yorkshire areas
Number of designated spaces for wheelchair users	Two wheelchair spaces per unit with contrasting handrails
Other facilities for disabled passengers	11 priority seats (2 car units) 17 priority seats (3 car units) Colour contrast for visually-impaired passengers, plus grab handles
Passenger information	Aural announcements given

Class 150 – 1 Two Coach Diesel Multiple Unit	
Built	1985/6
Number of units in service	18
Routes operated	All routes in South and East Yorkshire, West and North Yorkshire, Lancashire and Cumbria, Liverpool and Manchester areas
Number of designated spaces for wheelchair users	One
Other facilities for disabled passengers	One wheelchair accessible toilet 18 priority seats
Passenger information	Aural announcements given

Class 150 – 2 Two Coach Diesel Multiple Unit

Built	1986/7
Number of units in service	22
Routes operated	All routes in South and East Yorkshire, West and North Yorkshire, Lancashire and Cumbria, Liverpool and Manchester areas
Number of designated spaces for wheelchair users	One; only some units have this facility
Other facilities for disabled passengers	Every unit has one toilet, only some are wheelchair accessible
Passenger information	Aural announcements given
Future plans to improve accessibility	Wheelchair space being added to those units not currently fitted. Also 14 priority seats will be designated on all units

Class 153 One Coach Diesel Multiple Unit

Built	1987/8
Number of units in service	20
Routes operated	South and West Yorkshire, Lancashire and Cumbria, Liverpool and Manchester areas
Number of designated spaces for wheelchair users	One
Other facilities for disabled passengers	Contrasting handrails
Passenger information	Aural announcements given

Class 155 Two Coach Diesel Multiple Unit

Built	1987/8
Number of units in service	Seven
Routes operated	West Yorkshire area and Leeds to Manchester
Number of designated spaces for wheelchair users	One
Other facilities for disabled passengers	Wheelchair accessible toilet – not fully RVAR compliant
Passenger information	Aural announcements given

Class 156 Two Coach Diesel Multiple Unit

Built	1987/9
Number of units in service	46
Routes operated	All Northern routes
Number of designated spaces for wheelchair users	One
Other facilities for disabled passengers	Wheelchair accessible toilet – not fully RVAR compliant Contrasting handrails
Passenger information	Aural announcements given

Class 158 Two & Three Coach Diesel Multiple Unit

Built	1989/92
Number of units in service	46
Routes operated	All Northern routes
Number of designated spaces for wheelchair users	One
Other facilities for disabled passengers	Wheelchair accessible toilet – not fully RVAR compliant Contrasting handrails Priority seating on some vehicles
Passenger information	Aural announcements given

Class 321 Four Coach Electric Multiple Unit

Built	1991
Number of units in service	Three
Routes operated	Leeds to Bradford/Skipton/Ilkley/Doncaster
Number of designated spaces for wheelchair users	Two
Other facilities for disabled passengers	Nine priority seats per vehicle
Passenger information	Aural announcements given Electronic information screens

Class 323 Three Coach Electric Multiple Unit	
Built	1992/1993
Number of units in service	17
Routes operated	Manchester – Stockport/ Manchester Airport – Alderley Edge – Crewe. Manchester – Macclesfield – Stoke. Manchester – Hadfield/Glossop. Manchester – Hazel Grove
Number of designated spaces for wheelchair users	One
Passenger information	Aural announcements given

Class 333 Four Coach Electric Multiple Unit	
Built	2000
Number of units in service	16
Routes operated	Leeds to Bradford/Skipton/Ilkley
Number of designated spaces for wheelchair users	Two
Other facilities for disabled passengers	Eight priority seats per vehicle and wheelchair accessible toilet
Passenger information	Aural announcements given Electronic information screens

C8. Making connections

C8.1 Connections to other train services

We understand that it can be stressful changing trains and our station teams will ensure you're assisted between services whether they're Northern trains or not.

Our station teams are aware of the possible additional needs of some passengers and will be mindful of this during service disruption or when short notice platform alterations are required. All colleagues have the means to arrange alternative transport if necessary.

C8.2 Intermodal connections

If your journey involves onward travel by another means of transport, our station colleagues will help you to the relevant pick-up point if it's within the station grounds. They're able to provide information regarding other local transport such as bus stops and taxi companies too and there's a useful information poster displayed at the station advising passengers of local and general information.

Further information about other means of transport from our stations is available from **nationalrail.co.uk**.

At stations with a taxi rank, we work with local taxi companies to make sure that accessible vehicles are available. Information regarding which stations have accessible taxis is available from the Customer Relations Team on 08081 56 16 06. The number will divert to National Rail Enquiries outside of office hours. Information can also be found at **traintaxi.co.uk**

C9. Disruption to facilities and services

We appreciate that disruption to our services may make it especially difficult for you to complete your journey and we work hard to minimise such problems. However, if it does happen we'll provide you with all the information we have and do everything possible to enable you to complete as much of your journey as possible by rail. If this isn't possible we will provide alternative transport which is accessible to you.

If you've booked assistance with us and it becomes clear the journey is likely to be disrupted we'll inform you of the situation before your journey and offer alternatives if practical.

Once on-board the train, our conductors will keep you informed and explain where all the emergency information is located. They're also fully trained to assist all customers should evacuation of the train be necessary. If a controlled evacuation is required, then wheelchair passengers will be evacuated in the presence of the emergency services where practicable.

At our manned stations an emergency evacuation plan is available and all colleagues are trained to ensure all passengers can safely leave the station, if necessary.

Any observations you have about our stations and trains are invaluable to us so let us know what you think. The details of how to get in touch are overleaf.

C10. Contact us

We positively welcome all feedback about our services. Any passengers who would like to make a comment or suggestion should contact our Customer Relations Team by post, phone, textphone or fax as follows:

RLSL-ABEC-BGUU
Northern Customer Relations
FREEPOST
Leeds
LS1 4DY

Freephone: **08081 56 16 06**
Textphone: **08456 045 608**
Fax: **0113 247 9059**

Or contact us via our website at **northernrail.org**

If you have specific feedback about this leaflet and its content, or would like to receive a printed copy, please contact the Customer Relations Manager as above.

C11. Alternative formats

If you would like this leaflet (or any of our other leaflets) in an alternative format, such as large print, audio or Braille, please contact us at the above address. We'll send you a copy within seven working days. We will also be happy to receive your feedback in those formats.

C12. Station accessibility information

Accessibility at our stations varies greatly and in order to keep passengers fully informed before beginning their journey the following table gives you a summary of facilities at each of our stations.

Key:

Manned
✓ there is someone to help you at this station all or part of the day

✕ this station is unmanned

Step-free access
■ this station has level access to all areas

▲ this station has level access to some parts of the station but steps to others

● this station has steps and doesn't have level access to any area

Disabled parking spaces
This is the amount of designated disabled car park spaces available at the station

Seating
✓ there are seating areas at this station

✕ there aren't any seats at this station

Toilets
✓ a customer toilet is available at this station

✕ this station doesn't have a toilet

Easy-access ticket sales
✓ there is a low level ticket counter or DDA compliant ticket vending machine at this station

✕ this station doesn't have easy-access ticket buying facilities

Information screens
✓ there are information screens at this station to tell you when the next train is due and at which platform

✕ there aren't any information screens at this station

Public address
✓ announcements are made at this station to tell you when the next train is due and at which platform

✕ there aren't any announcements at this station

Station	Manned	Step-free access	Disabled parking spaces	Seating	Toilets	Easy-access ticket sales	Information screens	Public address
Accrington	✓	■	4	✕	✓	✓	✕	✓
Acklington	✕	■	0	✕	✕	✕	✕	✕
Adlington (Cheshire)	✕	■	0	✓	✕	✕	✕	✕
Adlington (Lancs)	✓	■	0	✕	✕	✓	✕	✓
Adwick	✕	■	14	✓	✓	✓	✓	✓
Alderley Edge	✓	■	2	✓	✕	✕	✓	✓
Allens West	✕	■	0	✕	✕	✕	✕	✓
Alnmouth	✓	▲	3	✕	✓	✕	✕	✕
Althorpe	✕	●	0	✕	✕	✕	✕	✕
Altrincham	✓	■	2	✓	✕	✕	✓	✓
Ansdell & Fairhaven	✕	■	0	✕	✕	✕	✕	✓
Appleby	✓	■	2	✕	✓	✕	✓	✕
Appley Bridge	✕	■	0	✓	✕	✕	✕	✕
Ardwick	✕	●	0	✓	✕	✕	✕	✕
Armathwaite	✕	▲	1	✕	✕	✕	✕	✕
Arram	✕	■	0	✓	✕	✕	✕	✓
Ashburys	✕	●	0	✓	✕	✕	✕	✕
Ashley	✕	■	1	✕	✕	✕	✕	✕
Ashton-under-Lyne	✓	■	3	✓	✓	✓	✓	✓
Askam	✕	■	0	✕	✕	✕	✕	✕
Aspatria	✕	■	0	✕	✕	✕	✕	✕
Atherton	✓	▲	1	✓	✕	✓	✓	✓
Baildon	✕	■	1	✓	✕	✕	✓	✓
Bamber Bridge	✕	■	2	✕	✕	✕	✕	✓
Bamford	✕	■	0	✓	✕	✕	✕	✓
Bardon Mill	✕	■	0	✕	✕	✕	✕	✓
Bare Lane	✕	■	0	✕	✕	✕	✕	✕
Barnsley	✓	■	6	✓	✓	✓	✓	✓
Barrow Haven	✕	■	0	✕	✕	✕	✕	✕
Barton-on-Humber	✕	■	0	✓	✕	✕	✕	✕
Batley	✕	▲	2	✓	✕	✕	✕	✓
Battersby	✓	■	0	✕	✕	✕	✕	✕

Station	Manned	Step-free access	Disabled parking spaces	Seating	Toilets	Easy-access ticket sales	Information screens	Public address
Belle Vue	✕	●	0	✓	✕	✕	✕	✓
Bempton	✕	■	0	✓	✕	✕	✕	✕
Ben Rhydding	✕	■	1	✓	✕	✓	✓	✓
Bentham	✕	■	0	✕	✕	✕	✕	✕
Bentley (South Yorks)	✕	■	1	✕	✕	✕	✕	✓
Berry Brow	✕	■	0	✕	✕	✕	✕	✓
Bescar Lane	✕	■	0	✓	✕	✕	✕	✕
Beverley	✓	■	2	✓	✓	✕	✓	✓
Billingham	✕	●	0	✕	✕	✕	✕	✓
Bingley	✓	■	2	✓	✕	✓	✓	✓
Bishop Auckland	✕	■	2	✕	✕	✕	✕	✓
Blackburn	✓	■	3	✓	✓	✓	✓	✓
Blackpool North	✓	■	4	✓	✓	✓	✓	✓
Blackpool Pleasure Beach	✕	■	0	✕	✕	✕	✕	✓
Blackpool South	✕	■	0	✕	✕	✕	✕	✓
Blackrod	✕	▲	0	✓	✕	✕	✕	✕
Blaydon	✕	▲	0	✕	✕	✕	✕	✓
Bolton	✓	■	0	✓	✓	✓	✓	✓
Bolton-on-Dearne	✕	■	1	✕	✕	✕	✕	✓
Bootle (Cumbria)	✕	■	0	✕	✕	✕	✕	✕
Bradford Forster Square	✓	■	4	✓	✓	✓	✓	✓
Bradford Interchange	✓	■	0	✓	✓	✓	✓	✓
Bramhall	✓	▲	0	✓	✓	✕	✓	✓
Bramley	✕	■	2	✕	✕	✕	✓	✓
Brampton	✕	▲	0	✕	✕	✕	✕	✕
Braystones	✕	■	0	✕	✕	✕	✕	✕
Bredbury	✓	●	4	✓	✕	✕	✕	✓
Bridlington	✓	●	3	✓	✓	✕	✓	✓
Brierfield	✕	■	2	✕	✕	✕	✕	✓
Brigg	✕	●	0	✓	✕	✕	✕	✕
Brighouse	✕	■	4	✕	✕	✕	✓	✓
Brinnington	✓	●	0	✓	✕	✕	✓	✓

Station	Manned	Step-free access	Disabled parking spaces	Seating	Toilets	Easy-access ticket sales	Information screens	Public address
Broad Green	✓	■	8	✓	×	✓	✓	✓
Broadbottom	✓	▲	3	✓	×	×	×	×
Brockholes	×	■	0	×	×	×	×	✓
Bromley Cross	✓	■	2	✓	×	×	✓	✓
Broomfleet	×	■	0	×	×	×	×	✓
Bryn	×	▲	0	✓	×	×	×	✓
Buckshaw Parkway	✓	■	14	✓	✓	✓	✓	✓
Burley-in-Wharfedale	×	■	2	✓	×	✓	✓	✓
Burley Park	×	■	1	✓	×	✓	×	✓
Burnage	✓	■	0	✓	×	×	✓	✓
Burnley Barracks	×	■	0	×	×	×	×	✓
Burnley Central	✓	■	0	×	✓	×	×	✓
Burnley Manchester Road	×	■	0	×	×	×	×	✓
Burscough Bridge	✓	■	6	✓	×	✓	×	✓
Burscough Junction	×	■	0	×	×	×	×	×
Buxton	✓	■	3	✓	✓	✓	✓	✓
Cark-in-Cartmel	×	■	0	×	×	×	×	×
Castleford	×	■	1	✓	×	✓	✓	✓
Castleton	×	■	1	✓	×	×	×	×
Castleton Moor	×	■	0	×	×	×	×	×
Cattal	×	■	0	✓	×	×	×	×
Chapel-en-le-Frith	×	▲	2	✓	×	×	×	✓
Chapeltown	×	■	0	✓	×	×	✓	✓
Chassen Road	✓	■	0	×	×	×	×	×
Chathill	×	■	0	×	×	×	×	✓
Cheadle Hulme	✓	▲	5	✓	×	×	✓	×
Chelford	×	■	2	✓	×	×	×	×
Cherry Tree	×	■	0	×	×	×	×	✓
Chester-le-Street	✓	■	2	×	✓	×	×	✓
Chinley	×	●	2	✓	×	×	×	✓
Chorley	✓	■	2	✓	✓	✓	✓	✓
Church & Oswaldtwistle	×	▲	0	×	×	×	×	✓

Station	Manned	Step-free access	Disabled parking spaces	Seating	Toilets	Easy-access ticket sales	Information screens	Public address
Church Fenton	✕	■	1	✓	✕	✕	✕	✓
Clapham	✕	▲	0	✕	✕	✕	✕	✕
Clifton	✕	■	0	✓	✕	✕	✕	✕
Clitheroe	✓	■	3	✓	✓	✕	✕	✕
Colne	✕	■	2	✕	✕	✕	✕	✕
Commondale	✕	●	0	✕	✕	✕	✕	✕
Congleton	✕	■	2	✓	✓	✕	✕	✕
Conisbrough	✕	■	1	✕	✕	✕	✕	✓
Cononley	✕	■	1	✓	✕	✓	✕	✓
Corbridge	✕	▲	0	✕	✕	✕	✕	✕
Corkickle	✕	■	0	✕	✕	✕	✕	✕
Cottingham	✕	■	2	✓	✕	✕	✕	✓
Cottingley	✕	■	0	✓	✕	✕	✕	✓
Cramlington	✕	■	2	✕	✕	✕	✕	✓
Cross Gates	✓	■	1	✓	✕	✕	✓	✓
Crossflatts	✕	■	6	✓	✕	✓	✓	✓
Croston	✕	■	2	✕	✕	✕	✕	✕
Crowle	✕	■	0	✕	✕	✕	✕	✕
Cuddington	✕	▲	0	✕	✕	✕	✕	✕
Daisy Hill	✓	●	4	✓	✕	✓	✓	✓
Dalston	✕	■	0	✕	✕	✕	✕	✕
Dalton-in-Furness	✕	■	0	✕	✕	✕	✕	✕
Danby	✕	■	0	✕	✕	✕	✕	✕
Darnall	✕	■	1	✕	✕	✕	✕	✓
Darton	✕	■	2	✕	✕	✕	✕	✓
Darwen	✕	■	0	✓	✕	✕	✕	✓
Davenport	✓	●	2	✓	✕	✕	✓	✓
Deansgate	✓	■	0	✕	✓	✓	✓	✓
Deighton	✕	■	0	✕	✕	✕	✕	✓
Delamere	✕	■	0	✕	✕	✕	✕	✕
Denby Dale	✕	■	2	✕	✕	✕	✕	✓
Dent	✕	■	0	✓	✕	✕	✕	✕

Station	Manned	Step-free access	Disabled parking spaces	Seating	Toilets	Easy-access ticket sales	Information screens	Public address
Denton	✕	●	0	✓	✕	✕	✕	✕
Dinsdale	✕	■	0	✕	✕	✕	✕	✓
Dinting	✓	■	2	✓	✕	✕	✕	✕
Disley	✓	■	2	✓	✕	✕	✕	✓
Dodworth	✕	■	2	✕	✕	✕	✕	✓
Dore & Totley	✕	■	0	✕	✕	✕	✕	✓
Dove Holes	✕	■	2	✓	✕	✕	✕	✓
Driffield	✓	■	2	✓	✕	✕	✕	✓
Drigg	✕	■	0	✕	✕	✕	✕	✕
Dronfield	✕	■	1	✕	✕	✕	✕	✓
Dunston	✕	■	0	✕	✕	✕	✕	✓
Eaglescliffe	✕	■	1	✕	✕	✕	✕	✓
Earlestown	✓	▲	0	✓	✕	✓	✕	✓
East Didsbury	✓	■	2	✓	✕	✕	✓	✓
East Garforth	✕	■	0	✓	✕	✓	✓	✓
Eastrington	✕	■	0	✓	✕	✕	✕	✕
Eccles	✓	●	0	✕	✕	✕	✕	✓
Eccleston Park	✓	■	0	✓	✕	✕	✕	✓
Edale	✕	■	0	✓	✕	✕	✕	✓
Edge Hill	✓	▲	0	✓	✕	✕	✕	✓
Egton	✕	●	0	✕	✕	✕	✕	✕
Elsecar	✕	■	0	✕	✕	✕	✓	✓
Entwistle	✕	●	0	✕	✕	✕	✕	✕
Euxton Balshaw Lane	✕	■	2	✓	✕	✕	✕	✕
Fairfield	✕	●	0	✓	✕	✕	✕	✕
Farnworth	✓	■	0	✓	✕	✓	✓	✓
Featherstone	✕	■	0	✓	✕	✕	✕	✓
Ferriby	✕	■	0	✕	✕	✕	✕	✓
Filey	✕	■	0	✓	✓	✕	✕	✓
Fitzwilliam	✕	■	2	✕	✕	✕	✕	✓
Flimby	✕	■	0	✕	✕	✕	✕	✕
Flixton	✓	■	0	✕	✕	✕	✕	✓

Station	Manned	Step-free access	Disabled parking spaces	Seating	Toilets	Easy-access ticket sales	Information screens	Public address
Flowery Field	×	●	0	✓	×	×	✓	×
Foxfield	×	■	0	×	×	×	×	×
Frizinghall	×	■	1	✓	×	✓	✓	✓
Furness Vale	×	■	0	✓	×	×	×	✓
Gainsborough Central	×	■	0	×	×	×	×	×
Garforth	✓	▲	5	✓	×	✓	✓	✓
Gargrave	×	▲	0	✓	×	×	×	×
Garsdale	×	●	0	×	✓	×	×	×
Garswood	✓	▲	0	✓	✓	✓	×	✓
Gathurst	×	■	2	✓	×	×	×	×
Gatley	✓	■	3	✓	×	×	✓	✓
Giggleswick	×	■	2	×	×	×	×	×
Gilberdyke	×	●	0	✓	×	×	×	✓
Glaisdale	×	■	0	×	✓	×	×	×
Glasshoughton	×	■	6	✓	×	×	✓	✓
Glazebrook	✓	■	2	×	×	×	×	✓
Glossop	✓	■	3	✓	×	✓	✓	×
Godley	×	●	0	✓	×	×	×	×
Goldthorpe	×	■	1	✓	×	×	×	✓
Goole	✓	■	3	✓	×	×	×	✓
Goostrey	×	■	0	✓	×	×	×	×
Gorton	✓	▲	0	✓	×	×	×	×
Goxhill	×	■	0	✓	×	×	×	×
Great Ayton	×	■	0	×	×	×	×	×
Great Coates	×	■	0	✓	×	×	×	×
Green Road	×	■	0	×	×	×	×	×
Greenbank	×	■	0	×	×	×	×	×
Greenfield	✓	▲	1	✓	✓	✓	✓	✓
Grimsby Docks	×	■	0	×	×	×	×	×
Grindleford	×	■	0	✓	×	×	×	✓
Grosmont	×	■	0	✓	×	×	✓	×
Guide Bridge	✓	▲	0	✓	×	×	✓	×

Station	Manned	Step-free access	Disabled parking spaces	Seating	Toilets	Easy-access ticket sales	Information screens	Public address
Guiseley	✓	■	3	✓	✓	✓	✓	✓
Gypsy Lane	×	■	0	✓	×	×	×	×
Habrough	×	■	0	✓	×	×	×	×
Hadfield	✓	■	0	✓	×	×	✓	×
Hag Fold	✓	■	0	✓	×	×	✓	✓
Hale	✓	■	0	×	×	×	×	×
Halewood	✓	■	0	✓	×	×	×	✓
Halifax	✓	■	4	✓	✓	✓	✓	✓
Hall I' Th' Wood	×	■	0	✓	×	×	×	×
Haltwhistle	×	■	2	×	×	✓	×	✓
Hammerton	×	■	0	✓	×	×	×	×
Handforth	✓	●	0	✓	×	×	×	×
Hapton	×	■	0	×	×	×	×	×
Harrington	×	▲	0	×	×	×	×	×
Harrogate	✓	■	6	✓	✓	✓	✓	✓
Hartlepool	✓	■	7	×	✓	✓	✓	✓
Hatfield & Stainforth	×	■	1	×	×	×	×	✓
Hathersage	×	▲	1	✓	×	×	×	✓
Hattersley	✓	●	0	✓	×	×	×	×
Haydon Bridge	×	■	0	×	×	×	×	✓
Hazel Grove	✓	■	4	✓	✓	×	✓	✓
Headingley	×	▲	1	✓	×	×	×	✓
Heald Green	✓	■	0	✓	×	✓	✓	✓
Healing	×	■	0	×	×	×	×	×
Heaton Chapel	✓	■	0	✓	×	×	✓	✓
Hebden Bridge	✓	▲	3	×	✓	×	×	✓
Heighington	×	■	0	×	×	×	×	✓
Hellifield	×	■	0	✓	×	×	×	×
Hensall	×	■	0	✓	×	×	×	×
Hessle	×	■	0	×	×	×	×	✓
Heworth	×	■	0	×	×	×	✓	✓
Hexham	✓	▲	2	×	✓	✓	×	×

Station	Manned	Step-free access	Disabled parking spaces	Seating	Toilets	Easy-access ticket sales	Information screens	Public address
Heysham Port	✕	■	0	✕	✓	✕	✕	✕
Hindley	✓	●	0	✓	✕	✕	✓	✓
Holmes Chapel	✓	■	2	✓	✕	✕	✕	✕
Honley	✕	●	0	✓	✕	✕	✕	✓
Hope (Derbyshire)	✕	▲	0	✓	✕	✕	✕	✓
Hornbeam Park	✕	■	0	✓	✕	✓	✕	✓
Horsforth	✓	■	3	✓	✓	✓	✓	✓
Horton in Ribblesdale	✕	●	0	✕	✕	✕	✕	✕
Horwich Parkway	✓	■	11	✓	✓	✓	✓	✓
Hoscar	✕	■	0	✓	✕	✕	✕	✕
Hough Green	✓	▲	0	✓	✕	✓	✕	✓
Howden	✕	■	0	✕	✕	✕	✕	✓
Humphrey Park	✕	■	0	✕	✕	✕	✕	✕
Huncoat	✕	■	0	✕	✕	✕	✕	✕
Hunmanby	✕	■	0	✓	✕	✕	✕	✕
Hutton Cranswick	✕	■	0	✓	✕	✕	✕	✓
Huyton	✓	■	1	✓	✓	✓	✓	✓
Hyde Central	✕	●	0	✓	✕	✕	✕	✕
Hyde North	✕	●	2	✓	✕	✕	✕	✕
Ilkley	✓	■	2	✓	✕	✓	✓	✓
Ince	✕	●	0	✓	✕	✕	✕	✕
Ince & Elton	✕	■	0	✓	✕	✕	✕	✕
Irlam	✕	▲	2	✕	✕	✕	✕	✕
Kearsley	✕	■	0	✓	✕	✕	✕	✕
Keighley	✓	■	2	✓	✕	✓	✓	✓
Kents Bank	✕	■	0	✕	✕	✕	✕	✕
Kildale	✕	■	0	✕	✓	✕	✕	✕
Kirk Sandall	✕	■	2	✕	✕	✕	✕	✓
Kirkby Stephen	✕	▲	0	✓	✕	✕	✕	✕
Kirkby-in-Furness	✕	■	0	✕	✕	✕	✕	✕
Kirkham & Wesham	✓	■	0	✕	✓	✓	✕	✓
Kirton Lindsey	✕	■	0	✓	✕	✕	✕	✕

Station	Manned	Step-free access	Disabled parking spaces	Seating	Toilets	Easy-access ticket sales	Information screens	Public address
Kiveton Bridge	✕	■	0	✕	✕	✕	✕	✓
Kiveton Park	✕	■	2	✕	✕	✕	✕	✓
Knaresborough	✕	■	1	✓	✕	✓	✕	✕
Knottingley	✕	▲	2	✓	✕	✕	✓	✓
Knutsford	✓	■	2	✕	✕	✓	✕	✕
Langho	✕	●	0	✓	✕	✕	✕	✓
Langwathby	✕	■	0	✕	✕	✕	✕	✕
Layton	✕	■	0	✕	✕	✕	✕	✓
Lazonby & Kirkoswald	✕	■	0	✕	✕	✕	✕	✕
Lea Green	✓	■	12	✓	✕	✓	✕	✓
Lealholm	✕	■	0	✕	✕	✕	✓	✕
Levenshulme	✓	●	0	✓	✕	✕	✓	✓
Leyland	✓	▲	3	✓	✕	✓	✓	✓
Littleborough	✓	●	3	✓	✕	✓	✓	✓
Lockwood	✕	■	1	✕	✕	✕	✕	✓
Long Preston	✕	■	0	✓	✕	✕	✕	✕
Longbeck	✕	■	0	✕	✕	✕	✕	✓
Lostock (Parkway)	✓	■	13	✓	✕	✓	✓	✓
Lostock Gralam	✕	▲	0	✕	✕	✕	✕	✕
Lostock Hall	✕	■	0	✕	✕	✕	✕	✕
Lytham	✕	■	0	✕	✕	✕	✕	✓
Manchester United Halt	✕	●	0	✕	✕	✕	✕	✕
Manchester Oxford Road	✓	▲	2	✕	✕	✕	✓	✓
Manchester Victoria	✓	■	0	✓	✓	✓	✓	✓
Manors	✕	●	0	✕	✕	✕	✕	✓
Marple	✓	▲	0	✓	✕	✕	✓	✓
Marsden	✕	●	2	✓	✕	✕	✕	✓
Marske	✕	■	0	✕	✕	✕	✕	✓
Marton	✕	■	0	✕	✕	✕	✕	✕
Maryport	✕	■	1	✕	✕	✓	✕	✕
Mauldeth Road	✓	■	0	✓	✕	✕	✓	✓
Meadowhall	✓	■	18	✓	✓	✓	✓	✓

Station	Manned	Step-free access	Disabled parking spaces	Seating	Toilets	Easy-access ticket sales	Information screens	Public address
Menston	✓	■	6	✓	✕	✓	✓	✓
Meols Cop	✕	●	0	✓	✕	✕	✕	✕
Metrocentre	✕	■	0	✕	✕	✕	✕	✕
Mexborough	✓	■	3	✓	✓	✓	✓	✓
Micklefield	✕	■	2	✓	✕	✕	✓	✓
Middlewood	✕	●	0	✓	✕	✕	✕	✓
Mill Hill	✕	●	0	✕	✕	✕	✕	✕
Millom	✕	■	1	✕	✕	✕	✕	✕
Mills Hill	✕	▲	0	✓	✕	✓	✓	✓
Mirfield	✕	▲	4	✓	✕	✕	✕	✓
Mobberley	✕	■	0	✕	✕	✕	✕	✕
Moorside	✓	●	0	✓	✕	✕	✕	✕
Moorthorpe	✕	■	1	✓	✕	✕	✕	✓
Morecambe	✓	■	0	✕	✕	✓	✕	✕
Morley	✕	▲	1	✓	✕	✕	✕	✓
Morpeth	✓	▲	2	✕	✓	✕	✕	✕
Moses Gate	✕	■	0	✓	✕	✕	✕	✕
Moss Side	✕	■	0	✕	✕	✕	✕	✓
Mossley	✓	▲	2	✓	✕	✓	✓	✓
Mossley Hill	✓	●	1	✓	✕	✕	✕	✓
Moston	✕	■	0	✓	✕	✕	✕	✕
Mouldsworth	✕	▲	0	✕	✕	✕	✕	✕
Mytholmroyd	✕	■	1	✕	✕	✕	✓	✓
Nafferton	✕	■	0	✓	✕	✕	✕	✕
Navigation Road	✕	■	0	✕	✕	✕	✕	✕
Nelson	✓	■	2	✕	✓	✕	✕	✕
Nethertown	✕	■	0	✕	✕	✕	✕	✕
New Clee	✕	■	0	✓	✕	✕	✕	✕
New Holland	✕	■	0	✓	✕	✕	✕	✕
New Lane	✕	■	0	✓	✕	✕	✕	✕
New Mills Central	✓	▲	2	✓	✓	✓	✓	✓
New Mills Newtown	✓	■	2	✓	✕	✕	✕	✓

Station	Manned	Step-free access	Disabled parking spaces	Seating	Toilets	Easy-access ticket sales	Information screens	Public address
New Pudsey	✓	■	13	✓	✓	×	✓	✓
Newton for Hyde	✓	●	1	✓	×	×	×	×
Newton Aycliffe	×	▲	0	×	×	×	×	✓
Newton-le-Willows	✓	●	5	✓	×	✓	✓	✓
Normanton	×	■	3	✓	×	✓	✓	✓
North Road, Darlington	×	●	0	×	×	×	×	✓
Northwich	✓	▲	0	×	×	✓	×	×
Nunthorpe	×	■	0	×	×	×	×	×
Orrell	×	●	0	✓	×	×	✓	×
Outwood	×	■	5	×	×	×	×	✓
Padgate	×	■	2	×	×	×	×	×
Pannal	×	●	3	✓	×	✓	×	✓
Parbold	✓	■	4	✓	✓	✓	×	✓
Parton	×	●	0	×	×	×	×	×
Patricroft	×	●	0	×	×	×	×	×
Pegswood	×	■	0	×	×	×	×	✓
Pemberton	×	■	0	✓	×	×	×	×
Penistone	×	■	1	×	×	×	✓	✓
Pleasington	×	■	0	×	×	×	×	✓
Plumley	×	■	0	×	×	×	×	×
Pontefract Baghill	×	■	1	✓	×	×	×	✓
Pontefract Monkhill	×	▲	1	✓	×	×	✓	✓
Pontefract Tanshelf	×	■	2	✓	×	×	×	✓
Poppleton	×	■	0	✓	×	×	✓	×
Poulton-le-Fylde	✓	■	0	×	✓	✓	×	✓
Poynton	✓	■	2	✓	×	×	×	×
Prescot	✓	■	3	✓	×	✓	✓	✓
Prestbury	×	▲	0	✓	×	×	×	×
Prudhoe	×	■	0	×	×	×	×	✓
Rainford	×	■	0	✓	×	×	×	×
Rainhill	✓	■	2	✓	×	×	×	✓
Ramsgreave & Wilpshire	×	●	1	✓	×	×	×	×

Station	Manned	Step-free access	Disabled parking spaces	Seating	Toilets	Easy-access ticket sales	Information screens	Public address
Ravenglass for Eskdale	✕	■	0	✕	✕	✕	✕	✕
Ravensthorpe	✕	▲	0	✓	✕	✕	✕	✓
Rawcliffe	✕	■	0	✕	✕	✕	✕	✕
Redcar British Steel	✕	▲	0	✕	✕	✕	✕	✓
Redcar Central	✓	■	5	✕	✓	✕	✕	✓
Redcar East	✕	■	0	✕	✕	✕	✕	✓
Reddish North	✓	●	0	✓	✓	✕	✓	✓
Reddish South	✕	●	0	✓	✕	✕	✕	✕
Ribblehead	✕	■	0	✓	✕	✕	✕	✕
Riding Mill	✕	■	2	✕	✕	✕	✕	✓
Rishton	✕	▲	2	✕	✕	✕	✕	✓
Roby	✓	■	0	✓	✕	✕	✕	✓
Rochdale	✓	■	0	✓	✓	✓	✓	✓
Romiley	✓	▲	4	✓	✕	✕	✓	✓
Roose	✕	■	0	✕	✕	✕	✕	✕
Rose Grove	✕	●	0	✕	✕	✕	✕	✕
Rose Hill	✓	■	4	✓	✕	✓	✓	✓
Rotherham Central	✓	■	0	✕	✕	✕	✓	✓
Rufford	✕	■	2	✕	✕	✕	✕	✕
Ruswarp	✕	■	0	✕	✕	✕	✕	✕
Ryder Brow	✕	■	0	✓	✕	✕	✕	✓
Salford Central	✓	■	0	✕	✓	✓	✓	✓
Salford Crescent	✓	●	0	✕	✓	✓	✓	✓
Saltaire	✕	■	0	✓	✕	✓	✓	✓
Saltburn	✕	■	0	✕	✕	✕	✕	✓
Saltmarshe	✕	■	0	✕	✕	✕	✕	✕
Salwick	✕	●	0	✕	✕	✕	✕	✓
Sandal & Agbrigg	✕	■	5	✕	✕	✕	✕	✓
Sandbach	✓	▲	0	✓	✕	✕	✕	✕
Sankey	✓	■	0	✓	✕	✕	✕	✓
Seaham	✕	■	2	✕	✕	✕	✕	✓
Seascale	✕	■	0	✕	✕	✕	✕	✕

Station	Manned	Step-free access	Disabled parking spaces	Seating	Toilets	Easy-access ticket sales	Information screens	Public address
Seaton Carew	✕	■	0	✕	✕	✕	✕	✓
Sellafield	✕	▲	0	✕	✓	✕	✕	✕
Settle	✓	■	2	✓	✓	✓	✓	✕
Shepley	✕	▲	0	✕	✕	✕	✕	✓
Sherburn-in-Elmet	✕	■	0	✓	✕	✕	✕	✕
Shildon	✕	■	0	✕	✕	✕	✕	✓
Shipley	✓	■	7	✓	✕	✓	✓	✓
Shireoaks	✕	■	0	✕	✕	✕	✕	✕
Silecroft	✕	■	0	✕	✕	✕	✕	✕
Silkstone Common	✕	■	1	✓	✕	✕	✕	✓
Silverdale	✕	■	0	✕	✕	✕	✕	✕
Skipton	✓	■	4	✓	✓	✓	✓	✓
Slaithwaite	✕	■	2	✕	✕	✕	✕	✓
Sleights	✕	■	0	✕	✕	✕	✕	✕
Smithy Bridge	✕	■	0	✓	✕	✓	✕	✓
Snaith	✕	■	0	✕	✕	✕	✕	✕
South Bank	✕	▲	0	✕	✕	✕	✕	✓
South Elmsall	✕	■	2	✕	✕	✕	✕	✓
South Milford	✕	■	1	✓	✕	✕	✕	✓
Sowerby Bridge	✕	■	5	✕	✕	✕	✓	✓
Squires Gate	✕	●	0	✕	✕	✕	✕	✓
St Annes-on-the-Sea	✓	■	2	✕	✕	✓	✕	✓
St Bees	✕	■	0	✕	✕	✕	✕	✕
St Helens Central	✓	■	7	✓	✓	✓	✓	✓
St Helens Junction	✓	■	4	✓	✕	✓	✓	✓
Stallingborough	✕	■	0	✕	✕	✕	✕	✕
Stanlow & Thornton	✕	●	0	✓	✕	✕	✕	✕
Starbeck	✕	■	0	✓	✕	✓	✕	✕
Steeton & Silsden	✕	■	3	✓	✕	✓	✓	✓
Stocksfield	✕	■	0	✕	✕	✕	✕	✓
Stocksmoor	✕	■	1	✕	✕	✕	✕	✓
Stockton	✕	■	0	✕	✕	✕	✕	✓

Station	Manned	Step-free access	Disabled parking spaces	Seating	Toilets	Easy-access ticket sales	Information screens	Public address
Streethouse	✕	■	1	✓	✕	✕	✕	✓
Strines	✕	■	0	✓	✕	✕	✕	✓
Styal	✕	■	0	✓	✕	✕	✕	✕
Sunderland	✓	■	0	✕	✕	✕	✓	✓
Swinton (Gtr. Manchester)	✓	●	0	✓	✕	✓	✓	✕
Swinton (South Yorks)	✓	■	2	✕	✓	✕	✓	✓
Tees-side Airport	✕	▲	0	✕	✕	✕	✕	✓
Thatto Heath	✓	■	2	✓	✕	✕	✕	✓
Thorne North	✓	●	2	✓	✓	✓	✓	✓
Thorne South	✕	■	0	✕	✕	✕	✕	✓
Thornton Abbey	✕	■	0	✓	✕	✕	✕	✕
Thurnscoe	✕	■	0	✕	✕	✕	✕	✓
Todmorden	✓	▲	4	✓	✕	✓	✓	✓
Trafford Park	✕	■	0	✕	✕	✕	✕	✕
Ulceby	✕	■	0	✕	✕	✕	✕	✕
Ulleskelf	✕	■	0	✕	✕	✕	✕	✕
Upholland	✕	▲	0	✓	✕	✕	✕	✕
Urmston	✓	■	0	✕	✕	✓	✓	✓
Wakefield Kirkgate	✕	■	4	✓	✕	✕	✓	✓
Walkden	✓	●	0	✓	✕	✓	✓	✓
Walsden	✕	■	0	✓	✕	✕	✕	✓
Wavertree Technology Park	✓	■	2	✓	✓	✕	✕	✓
Weeton	✕	▲	0	✕	✕	✕	✕	✓
Wennington	✕	▲	0	✕	✕	✕	✕	✕
West Allerton	✓	●	0	✓	✕	✕	✕	✓
Westhoughton	✕	▲	6	✓	✕	✓	✓	✓
Wetheral	✕	■	0	✕	✕	✕	✕	✓
Whaley Bridge	✓	■	2	✓	✕	✓	✕	✓
Whalley	✕	▲	0	✓	✕	✕	✕	✓
Whiston	✓	■	3	✓	✕	✕	✕	✓
Whitby	✓	■	2	✓	✕	✕	✓	✕

Station	Manned	Step-free access	Disabled parking spaces	Seating	Toilets	Easy-access ticket sales	Information screens	Public address
Whitehaven	✓	■	2	×	✓	✓	✓	×
Whitley Bridge	×	■	0	×	×	×	×	×
Widdrington	×	■	0	×	×	×	×	×
Widnes	✓	■	5	✓	×	✓	×	✓
Wigan Wallgate	✓	■	0	✓	✓	×	✓	✓
Wigton	×	■	0	×	×	×	×	×
Wilmslow	✓	■	2	✓	✓	✓	✓	✓
Wombwell	×	■	2	×	×	×	✓	✓
Woodhouse	×	■	0	×	×	×	×	✓
Woodlesford	×	■	3	✓	×	✓	✓	✓
Woodley	×	●	0	✓	×	×	×	×
Woodsmoor	✓	●	0	✓	×	×	×	✓
Workington	✓	▲	0	×	✓	✓	×	×
Worksop	✓	■	2	×	✓	×	✓	✓
Wressle	×	■	0	✓	×	×	×	×
Wylam	×	■	0	×	×	×	×	✓

The information in this leaflet was accurate at the time of printing (December 2011).
However, for the most up to date information visit **northernrail.org** or **nationalrail.co.uk**.

Notes